

Terms & Conditions

COPYRIGHT

Except as permitted by the copyright law applicable to you, you may not reproduce or communicate any of the content on this website, including files downloadable from this website, without the permission of the copyright owner(s). All artworks must be acknowledged as produced by Art4success and permission must be obtained prior to use and distribution of such visual material.

The Australian Copyright Act 1968 and the Copyright Amendment Act 2006 allow certain uses of content from the internet without the copyright owner's permission. This includes uses by educational institutions and by Commonwealth and State governments, provided fair compensation is paid. For more information, see copyright.com.au and copyright.org.au.

The owners of copyright in the content on this website may receive compensation for the use of their content by educational institutions and governments, including from licensing schemes managed by the Copyright Agency.

Art4success may change these terms of use from time to time. Check this page before re-using any content from this website.

SHIPPING AND RETURNS

SHIPPING

We can ship to virtually any address in the world. Note that there are restrictions on some products.

When you place an order, we will estimate shipping and delivery dates for you based on the availability of your items and the shipping options you choose.

Please also note that the shipping rates for most items we sell are weight-based. All product weights are rounded up to the nearest 50g and, to reflect the policies of Australia Post, the total weight of your order will be rounded up to the nearest 500g (for shipping within Australia) or 250g (for international shipping).

RETURNS POLICY

Please choose carefully. We do not give refunds if you simply change your mind.

If you receive an incorrect or defective item, you may return it to us (new and unopened in the case of being incorrect) within 30 days of delivery for a full refund. In the case of a downloadable item, all copies must be deleted from your computer(s) and device(s).

If you need to return an item, simply login to your account, view the order using the 'Complete Orders' link under the 'My Account' menu and click the 'Return Item(s)' button.

Where a refund is to be issued, credit card payments will be refunded onto the same card that was used to make your purchase. If you paid with a cheque, money order or via electronic funds transfer (EFT), we will issue you a refund via EFT or cheque. If all or part of your purchase was paid via a gift certificate, that part of your refund will be credited to your account – available to use the next time you place an order.

You should expect to receive your refund within four weeks of the return, however, in many cases you will receive a refund more quickly. This time period includes the shipping time once you mail your return to us (5 to 10 business days), the time it takes us to process your return and refund once we receive it (1 to 5 business days), and the time it takes your bank to process our refund or for your cheque to arrive (2 to 5 business days). This timeframe applies to returns from within Australia. Returns sent from overseas will take longer.

We'll notify you via email of your refund once we've received and processed the returned item(s).

We may require you to provide proof of purchase. For example, a copy of your tax invoice or specific details that enable us to be sure the transaction is genuine. We can only process returns and refunds for items purchased from Art4success.

WEBSITE TERMS AND CONDITIONS

USE OF THE WEBSITE

By accessing the website, you warrant and represent to Art4success that you are legally entitled to do so.

TRADEMARKS

The trademarks, names, logos and service marks (collectively 'Trademarks') displayed on this website are registered trademarks of Art4success or their respective owners. Nothing contained on this website should be construed as granting any license or right to use any Trademark without the prior written permission of the Trademark owner.

ACCURACY OF INFORMATION AND DISCLAIMER OF WARRANTIES

All material on our website is provided in good faith. It is derived from sources believed to be accurate and current as at the date of publication. Your use of the website and services is at your sole risk. Access to the website and service is provided on an 'as available' basis. Neither Art4success nor its board members or employees make any representation or warranty that (i) any material on the website or services will be reliable, accurate or complete (nor do they accept any responsibility arising in any way for errors in, or omissions from that material); or (ii) your access to the website and services will be uninterrupted, timely or secure. We will not be liable for loss resulting from any action or decision by you in reliance on the information on the website or services, nor any interruption, delay in operation or transmission, virus, communications failure, internet access difficulties, or malfunction in equipment or software.

SECURITY

This site has security measures in place to protect against the loss, misuse, and alteration of the information under our control. However, we will not be held liable for a breach of security caused by the performance failure of our internet service provider, web hosting service provider, or any other third party service provider.

All credit card transactions on this website are processed via an encrypted secure server.

EXTERNAL LINKS

This site may contain links to other sites. We are not responsible for the actions, privacy practices or content of such websites.

GOVERNING LAW

This agreement is governed by the laws in force in Western Australia and Victoria, Australia, and you submit to the exclusive jurisdiction of the courts in Western Australia and Victoria.